

# Management Consulting

Design Thinking and Best Practice combined – to transform Project Management practices, ensure clarity on ways of working and improve project outcomes

**BUSINESS PERFORMANCE | TRANSFORMATION & CHANGE**

As part of a drive to uplift practices and project outcomes, Department of Justice WA’s Technology Services was seeking to improve project performance and governance.

A bespoke Project Management Framework with associated processes and templates – covering traditional approaches, Agile, and everything in-between – based on contemporary methods and in-depth analysis of the client’s organisation, team composition and current challenges.

Conceived as an enabler for project success rather than a governance overhead, with the entire team engaged and brought up to speed via dedicated sessions.

## How it Worked

### Sample Elements

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Innovative online workshops to benchmark existing approaches against Best Practice and advise on Framework composition.
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Holistic consideration of organisational project management challenges and means of addressing them.
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Tailored design of Project Management Framework and accompanying collateral, using Design Thinking and a User Experience tailored for the team.
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In-person training workshop for all of Technology Services’ project managers, many from different backgrounds, to bring participants to a shared understanding.

**“Experienced and effective delivery of superior outcomes, asking smart questions that led to great answers when formulating the target operating model. Outstanding facilitation of small and large group workshops, many online, with participants engaged productively throughout. Great insights and wisdom – Modis have equipped us with new ways of thinking in managing a high-performance team. Highly recommended!”**

*Johnson Chng (Principal Project Officer)*

**“Expectations absolutely exceeded by the professionalism and the extensive, in-depth insights that they imparted. Our knowledge has been significantly enhanced as a result of their training and advice. Highly recommend the skillset that Modis can bring to organisations.”**

*Rick Caniglia (Project Manager)*

## The Outcome

Cutting through complexity presented by organisational challenges and different methods, this engagement delivered a tailored project management approach and accompanying governance. It brought the team to a point of convergence on a standardised means of managing projects, enabling greater responsiveness, increased velocity and cost-effectiveness and an improved customer experience.

Tailored approach provided. Team set up for success. Collateral immediately put to use. Transformation underway.



Customized Framework



Team Empowered



Immediate Application